



BELONGING IS BETTER BUSINESS

Vislon

The RMI is the proactive, relevant, retail and associated motor industry organisation recognised both as the lead voice serving the daily needs of its members, and for its key role in enabling motor traders to deliver top class service to motoring customers in Southern Africa.

CODE OF CONDUCT

As accredited members of the Retail Motor Industry Organisation we pledge to:



1

Provide our quality products and services at a fair and reasonable price.



2

Honour both the letter and spirit of any guarantee accompanying the sale of these products and services.



In the event of a complaint or dispute between ourselves and a customer that cannot be settled at management level, our customer will be able to take the matter to the appropriate Complaints Committee of the RMI.



This certificate remains the property of the Retail Motor Industry Organisation.